

Friends of FESTIVAL AT SEA French Epicurean River Cruise 2024 TERMS AND CONDITIONS:

INSURANCE: Travelex offers several types of insurance including CFAR (cancel for any reason). We strongly encourage you to find the best insurance policy and price that works for you. For more information, visit our website <https://www.festivalatsea.com/insurance> or feel free to look on your own for additional insurance options. If you do not take out insurance to protect your vacation investment, and are unable to make the trip due to any circumstance, you assume the risk of forfeiting all payments made. There will be no refunds or future credits issued. Friends of FESTIVAL AT SEA French Epicurean River Cruise 2024 is a charter sailing and all payments made for charter sailings are non-refundable.

RATES, TAXES & FEES: Cabin prices listed are per person (based on double occupancy) and include all tours and activities indicated in the Soulful Epicurean Experience itinerary, free flowing red and white wine from the local regions, unlimited beer or soft drinks for lunch and dinner, complimentary "Sip and Sail" menu cocktail hour offering a selection of beverages on five evenings, one hour before dinner (Captain's Receptions the other two nights), and choice of dining options. Port charges, taxes and pre-paid gratuities are also included in your price. Single cabins are available. Triple and quad occupancy is on a waitlist basis only.

PAYMENTS: A minimum \$750.00 per person (\$1500.00 single) deposit for each person in the cabin is required to reserve. You must make the minimum monthly payments. Monthly payments of \$500.00 per person are required every 30 days until paid in full. Single occupancy monthly payments are \$1000.00. Remaining balances for all cabin categories must be received no later than March 1st, 2024. Initial cabin deposits, as well as all subsequent payments, including hotel reservations, are nonrefundable.

CREDIT CARD PAYMENTS: Blue World Travel only accepts Visa, Mastercard and Discover Card. We do not accept American Express. We recommend that you do not use a gift card, credit card union, or temporary debit to make payments. If you do use a gift card, please make sure it is registered to your name and address to track any payments.

CANCELLATION: All payments are non-refundable. If you miss your monthly payment, your reservation is subject to cancellation. If you must cancel for any reason, written documentation must be emailed to fas@blueworldtravel.com. Your booking will be cancelled without refund. If your cabin mate cancels, you are still responsible for the full cabin costs and hotel costs. Once your cabin mate cancels, your rate will be switched to single occupancy until you find a replacement. Once a new cabin mate is booked, we will switch you back to the double occupancy rate.

REINSTATEMENT (BASED ON AVAILABILITY): If you cancelled your booking, but wish to reinstate, we can place you back on our Festival at Sea sailing subject to availability.

TRANSFERRING FUNDS: Our accounts team will no longer transfer funds to different names to avoid credit disputes and confusion. Monies will not be moved once confirmed to your account.

RECORD CHANGES: IMPORTANT: At time of booking, you have the ability to request separate billing and contact information for your cabin-mate. If you want invoices, documents, statements and other emails to be sent to separate email addresses you must choose this option. There will be a \$50.00 fee to split records after the reservation has been made. **CORRECTIONS** If you find any errors on your invoice, please give us a call immediately. Our accounting department will also review each invoice for accuracy. Please check that the spelling of your FULL LEGAL NAME (as it appears on your passport), mailing address, cabin

number, category, dining time, group numbers (if affiliated with a group) and precruise package (if applicable) match your passport.

CABIN MATE MATCHES: Blue World will not be able to match guests for this sailing.

PROOF OF CITIZENSHIP: Passports are required. Passports must be valid at least 6 months past your return flight date. (September 1st 2024) Please advise us if you are not a US citizen.

TRAVEL DOCUMENTATION: All Guests must possess such documents, inoculations or other requirements as may be necessary to enable them to embark the Vessel, visit and disembark at the various ports of call during the cruise including without limitation, any COVID-19 related acknowledgements, attestations, proof of negative Covid testing or vaccination requirements that AMA Waterways may impose on its guests. AMA Waterways reserves the right to deny, without penalty or liability, the right to board the Vessel to any Guest who does not possess or satisfy the necessary requirements.

PASSENGER TICKET AND DOCUMENTATION: Each individual Guest must sign his or her ticket prior to boarding or complete the online registration process at www.amawaterways.com and acknowledge that he or she shall be bound by the terms of such ticket. All guests must possess such documents, inoculations or other requirements as may be necessary to enable them to embark, visit and disembark at various ports of call and Ama Waterways reserves the right to deny, without penalty or liability, the right to board the Vessel to any Guest who does not possess or satisfy the necessary requirements.

AMA WATERWAYS HEALTH & SAFETY PROTOCOLS: AMA Waterways may establish protocols and procedures related to public health and safety, which may be updated, revised, amended, or otherwise changed from time to time in order to mitigate against the spread of SARS-CoV-2/COVID-19. Guests will complete any COVID-19 related acknowledgements and comply with any COVID-19 related requirements as is implemented by Ama Waterways which may include but not necessarily be limited to providing proof of negative COVID test result or vaccinations. Guests will comply with all laws, regulations, codes, or ordinances established by any governmental authority having jurisdiction over Ama Waterways or the Ama Kristina, including but not limited to, any laws, regulations, codes, ordinances, or public health guidelines pertaining to SARS-CoV2/COVID-19 or other communicable disease. If you are denied boarding due to not furnishing a negative Covid test per Ama Waterways rules for charter sailings, you cannot claim a refund. **INSURANCE IS HIGHLY RECOMMENDED.**

MEDICAL CONDITIONS: If you have any medical conditions that should be brought to the attention of Ama Waterways or anticipate a late term pregnancy, please give us a call Blue World Travel at 1-800-466-2719 before booking your reservation.

IMPORTANT WHEELCHAIR and MOBILITY SCOOTERS NOTICE:

From AMA Waterways: Wheelchair accessibility is very limited on our European ships. We do have an elevator between the two main decks; however, it does not reach the Sun Deck or Piano Deck. Guests would be able to move around the dining room and lounge in their chair; however, the staterooms are not able to accommodate a wheelchair, so while in their stateroom they would need to be able to move around on their own. Their chair would also need to be stored in their stateroom due to limited storage on board. Getting on and off the ship could be a challenge, as the planks are narrow and cannot accommodate a wheelchair or scooter's width. Guests would have to be able to get on and off the ship

without their wheelchair and the wheelchair would have to be light enough to be lifted off and on the ramps. It is common to tie up to other river ships in port. When this happens, we would sometimes need to travel through another ship to disembark, with many ships requiring we do so from the Sun Deck, where there is only stair access.

During the excursions, a good majority of the cities visited have cobblestone walkways. This may be a challenge to maneuver with a wheelchair. The motorcoaches we use as a main means of transport do not have any sort of lift and there are 4 or 5 steep steps to get on and off.

ASSESSABILITY CABINS: There are no assessable cabins on the AMA KRISTINA.

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